

# Moseley Neighbourhood Outreach Worker

## **Purpose:**

To support the work of the Moseley Alternative Giving Campaign (MAGC) and the Moseley Community Alcohol Partnership (MCAP) by identifying rough sleepers, people begging on the streets, people with drug and alcohol issues and people at risk of homelessness within the boundaries of the Moseley Ward.

To determine their circumstances and, through liaison with the Police and other organisations, to assist them in accessing support from relevant agencies.

To promote the work of MAGC and to raise awareness of grants available from MAGC

## **Context:**

The Moseley Alternative Giving Campaign was launched in 2014 and operates under the umbrella of the Moseley Community Development Trust (Registered Charity No. 1087949). It is accountable to both the Moseley Community Development Trust and the Moseley Community Alcohol Partnership (MCAP) which is also supported by the Community Development Trust.

MAGC was established to encourage people to consider alternative ways of supporting those begging on the street in Moseley. MAGC makes grants to support homeless people and those at risk of homelessness who are active within the Moseley Ward and/or have a direct connection with the area. The fund is supported by donations from local residents via on-line giving or collection boxes in a variety of locations.

The MCAP was set up in response to local residents' concerns regarding street drinking, anti-social behaviour and aggressive begging. It includes residents, representatives from local voluntary groups, Council officers, the Police and other specialist organisations.

In recent times, local concerns have deepened due to the increase in the number of individuals reduced to begging and sleeping on the streets due, in part, to the current pressures on the City Council, other services and the Police. There is also a perceived lack of coherence in terms of identifying and supporting these individuals and, with this in mind, MAGC is proposing to create a part-time post to pilot a new way of working and to serve as a model that could be adapted to work in other areas of the City. This will, in the short term, be funded by a grant awarded by the City Council and additional funding is being sought from a variety of sources.

The role will provide a presence on the ground, establishing contact with people begging and/or sleeping on the street (many of whom may be dependent on drugs or alcohol), to raise local awareness of grant-making organisations such as MAGC, to act as a direct link between vulnerable individuals and the various agencies which are there to support them and to seek to coordinate the work of those agencies where appropriate.

## Key tasks

- Make contact with rough sleepers, people begging on the streets, people with drug and alcohol issues and people at risk of homelessness. Determine their circumstances and help them to access support from suitable organisations.
- Gather and share information about services offered by support agencies, homeless hostels and others. Distributing information about applying for grants from MAGC
- Build relationships between support agencies, the Police and local volunteer groups to facilitate the work of MAGC and MCAP
- When public health issues are encountered, notify the relevant authorities.
- Working closely with the Police and the Council, acting as their eyes and ears in the area
- Build capacity within Moseley community organisations and businesses to manage street drinkers and beggars following the termination of the current programme of intervention.
- Promote the work of MAGC, encouraging people to rethink how they support vulnerable individuals in the neighbourhood
- Report back on a regular basis to MAGC and MCAP.
- Support the MAGC panel in seeking continuation funding for the post as appropriate.
- The post-holder will have a lot of autonomy in this role, making daily operational decisions. It will be necessary to complete a weekly and monthly activity report.
- Strategic decisions or those that have a cost implication, will be made in conjunction with the line manager.

## Other matters:

- Reporting to: Moseley CDT's Chief Officer
- Location – the post will be based at Moseley Community Development Trust, The Moseley Exchange, 149 Alcester Road B13 8JP
- Period of employment: 24 weeks Fixed term contract
- Salary: £12per hour, 14 hours per week
- You will be required to cover the neighbourhood on foot or pushbike.
- You will be required to maintain a neat and tidy appearance whilst on duty including a clean uniform and ensuring any equipment you carry is working correctly.
- You will be expected to follow the code of conduct and protocols for Moseley CDT staff. It is important that you do not cause harm to the reputation of Moseley CDT or any of its project partners.
- You will be required to undertake training as necessary
- **A current DBS check will be necessary for this role.**

## **PERSON SPECIFICATION**

### **ATTITUDES AND VALUES.**

1. A passion for social action
2. A positive approach to community organisations
3. An interest in helping disadvantaged people
4. Able to work as part of a team
5. Willingness to work within accountable relationships
6. Self-motivated and adaptable

### **KEY SKILLS AREAS**

1. Previous experience of community organising, development or capacity building work.
2. Good verbal and written skills (including minute taking and report writing)
3. An ability to negotiate confidently
4. An ability to use MS word, Excel spreadsheets and social media, well.
5. Able to work unsupervised.
6. An ability to work with people of all ages and background.
7. Have good observational skills.
8. An ability to understand and follow instructions

### **KNOWLEDGE and EXPERIENCE**

1. Experience of the community and voluntary sector.
3. Experience of dealing with the general public and their concerns.
4. An understanding of alcohol or drug dependency.
6. A demonstrable commitment to equal opportunities.
7. A basic knowledge of health and safety matters.
8. Familiarity with the local neighbourhood.

### **HOW TO APPLY:**

To apply for this role, please submit your CV along with a short expression of interest (up to 750 words in total), outlining:

- Why you are interested in the role
- How you meet the requirements of the role, as outlined in the person specification

Please submit the above to [centremanager@moseleyexchange.com](mailto:centremanager@moseleyexchange.com). The closing date for applications is midday Monday 18 June, interviews for shortlisted candidates are likely to take place on 27-28<sup>th</sup> June 2018.

If you would like to speak to someone about the role please contact Lorna Brewster on 0121 449 8585 or email [lorna@moseleyexchange.com](mailto:lorna@moseleyexchange.com) to arrange a time to speak.